

Q&A regarding certificates HZPC Holding B.V.

1. Q: I want to buy certificates from HZPC, but I am not yet a certificate holder; how does this work ?
A: On the website <https://www.hzpc.com/about-us/association-hzpc> you can fill in a form indicating you want to become a certificate holder. Captin will be in contact with you to start the onboarding process.
2. Q: What does a UBO mean and when should I send it?
A: UBO stands for Ultimate Beneficiary Owner. The Articles of Association of the Association state that a certificate holder may not directly or indirectly own more than 1% of the total of the outstanding certificates. That is why it is important to know who the owners are of the company on which the certificates are registered.
3. Q: Where can I report changes to my address, email address and bank account number?
A: This has to be done via Captain's trading platform <https://hzpc.captin.nl>
4. Q: Where can I find my annual overview of my position?
A: This can be done in your personal environment where you can log in with your username and password.
5. Q: I want to become a member of the HZPC Association. Where can I find more information?
A: This can be done via the application form on the website.
6. Q: Who can become a member of the HZPC Association?
A: We refer you to article 4.1 of the Articles of Association which describe who can become a member.
<https://www.hzpc.com/about-us/association-hzpc>
7. Q: How to deal with the case of the death of a certificate holder?
A: For more information about this topic see article 3.9 of the Regulations regarding trust conditions via
<https://www.hzpc.com/about-us/association-hzpc>
8. Q: How can I transfer certificates outside the stock exchange?
A: This is only possible in specific situations, for this a document is available which can be found via the following link <https://www.hzpc.com/about-us/association-hzpc>
9. Q: When is the next trading day?
A: Twice a year there is a trading period of 10 working days organized in May and October. You will receive a letter about this with the current quotation and information about when you can send in orders.
10. Q: Where can I read the Articles of Association of Association HZPC ?
A: The Articles of Association can be found at: <https://www.hzpc.com/about-us/association-hzpc>
11. Q: Where can I find more information about the Connecting Growers program?
A: You can do this at: <https://www.hzpc.com/about-us/association-hzpc/connecting-growers>
12. Q: Where can I find the Regulations regarding trust conditions?
A This can be found at: <https://www.hzpc.com/about-us/association-hzpc>