

FAQs: Certificate trading

1. How many HZPC certificates are available?

A total of 783,725 certificates are available for trading on a trading day.

2. How can I buy HZPC certificates on a trading day?

You can buy HZPC certificates by using MyLeo, at www.hzpc.myleo.com. Your order can be entered 4 weeks before the trading day, and no later than the Friday before the trading day. You will be informed of the exact dates no later than 4 weeks before the trading day.

3. Can I send in an order by fax?

As from the trading day of May 2018 it is no longer possible to send in orders by fax, letter or email.

4. How many certificates am I allowed to hold?

The maximum number of certificates to hold by one natural person is 7,837 (1% of the total outstanding HZPC certificates 783,725). As from May 2018 there will be a tightened control on the number of certificates held by a legal entity and its ultimate beneficiary owners.

5. How many certificates can I buy on a trading day?

You can buy as many certificates as you like. However, do keep in mind the maximum number of certificates. Your order may not exceed than the maximum number of certificates minus the number of certificates you hold.

*Example: you already hold 7,000 certificates and you want to buy 1,000 certificates
→ This is not allowed; if your order is 100% filled, your total portfolio would exceed the maximum allowable number of 7,837.*

6. What will happen to my order to buy when there are not enough orders to sell?

Please refer to articles 10, 11 and 12 of the regulations for more information. You can find this document at www.hzpc.com/associationhzpc.

7. Am I able to enter a limit price?

You are obliged to enter a limit price for all orders. Your limit price may not differ more than 10% from the previous price. (The high and low price will be shown in the notification sent to you before the trading day as well as in MyLeo.) Market orders are not allowed.

8. When is payment for my order to buy due?

The amount you need to pay to "Vereniging HZPC" (Association HZPC) needs to be credited on account NL64 INGB 0007 3144 14 no later than the Friday 5 p.m. before the trading day. If the total amount (including brokerage) is not received, or not received in full by "Vereniging HZPC", your order will be considered null and void. In case you overpaid, the excess amount of your payment will be transferred no later than 3 working days after the stock price is communicated. You are not entitled to interest or other compensation(s).

9. How should I pay?

After the transaction you will receive an email from ING bank stating the number of certificates you ordered, a transaction number and the amount to pay. You can pay the



VERENIGING HZPC

amount to the account NL64 INGB 0007 3144 14 of "Vereniging HZPC" stating your certificate holder number and the transaction number.

10. What will happen if I don't pay?

If the payment is not received on time the order will not be processed.

11. When will I get a refund?

If not all requested certificates are assigned, the excess payment of the certificates will be refunded within 3 working days after the trading day.

12. In case of a sale order, when will I receive the proceeds of my sale?

ING will transfer the amount due no later than 3 working days after the stock price is communicated.

13. Am I allowed to transfer certificates to my family?

Yes, see article 3.8 of the Regulations. Please keep in mind that a natural person and a legal entity receiving the certificates are not allowed to hold more than 7,837 certificates.

More information:

Should you have further questions, please contact Freddy Wiersma, HZPC at telephone number +31(0)513 489 910.